

# WELCOME TO MOUNTIES REWARDS

NEW AND IMPROVED!





# TIERS AND QUALIFICATIONS

SOCIAL











We want you to enjoy a little more for being a member at Mounties Group. It's all about rewarding you your way, any way you choose across all services - Hospitality, Health, Leisure and Education.

All members are eligible to be a part of Mounties Rewards, all you have to do is join and start using your membership card every time you drink, dine, play, stay and shop.

Mounties Rewards is made up of 6 tiers. The number of Tier Qualification Points you earn will determine your tier and the benefits you are entitled to.

Every time you use your card you can earn Tier Qualifying Points (TQPs) that help you on your way to the next tier. This includes food & beverage, health and medical\*, leisure and gaming machine play.

On the first day of each month members who qualify for a higher tier are moved up to their new level and can begin to enjoy the benefits of their new tier.

Every six months we conduct a review and members that do not maintain TQPs for their current level will be moved down one tier. level. You will receive notification if you move down a tier.

## POINTS WITH POWER

Use your membership card every time you visit a Club, Holiday Resort, Medical Practice\* or Health & Fitness Centre and you will be rewarded.

**EARN FASTER** with amplified reward rates on every transaction and gaming machine play.













10%

20%

30%

50%

60%

\*Health and Medical restricted to non-government rebate services only

**SPEND SMARTER** with more options to use your Reward Points in Clubs, Holiday Resorts, Medical Practices\* and Health & Fitness Centers.

### 1 POINT EQUALS 1 CENT, FOR EXAMPLE



100 reward points equals \$1



1000 reward points equals \$10

Reward Points will expire on 30 June each vear for members in Social, Silver, Gold and Platinum tiers.

# TABLE OF BENEFITS

						DOUBLE
BENEFITS	SOCIAL	SILVER	GOLD	PLATINUM	DIAMOND	DIAMOND
Tier Qualification Points Required		DEFAULT	5,000	20,000	60,000	120,000+
Ability to Vote at AGM -		✓	✓	✓	✓	✓
Member Discounts When Paying With Cash	✓	✓	✓	<b>√</b>	✓	<b>√</b>
Access to Member Only Services	✓	✓	✓	✓	✓	✓
Direct Promotion, Offers and Events		✓	✓	✓	✓	✓
Annual Birthday Rewards <		\$15	\$15	\$20	\$20	\$25
Reward Points Accrual	✓	✓	✓	✓	✓	✓
Earn Points on Keno#	<b>√</b>	✓	<b>√</b>	<b>✓</b>	✓	<b>√</b>
Earn and Spend Bonus Points at Health and Medical+	<b>√</b>	✓	✓	<b>√</b>	<b>✓</b>	✓
Bonus Reward Points Earn Rate		10%	20%	30%	50%	60%
Exclusive Tier Specific Promotions, Offers and Events			✓	<b>✓</b>	<b>✓</b>	✓
Threshold Rewarding*		✓	$\checkmark$	✓	✓	✓
Tier Matching >	<b>√</b>	<b>✓</b>	<b>√</b>	<b>✓</b>	<b>√</b>	<b>√</b>
Monthly Hospitality Account Credit					<b>✓</b>	<b>√</b>
Access to VIP Host (GSE) and Priority Paging				<b>✓</b>	<b>✓</b>	<b>✓</b>
Access to VIP Parking**					<b>✓</b>	<b>√</b>
Access to VIP Room***					<b>✓</b>	<b>✓</b>
No Expiry on Reward Points					<b>✓</b>	1

<sup>-</sup> Must be a Mounties Group member for a minimum of 2 years to be eligible to vote. < Birthday Rewards received in the value of Reward Points upon swiping at member kiosk in birthday month. > If you can prove you are a Gold, Platinum, Diamond or Double Diamond tier or equivalent at a club within 10km radius of a Mounties Group venue, then we will upgrade you to that tier for a minimum of 6 months. \* Where a threshold is set for a certain reward or offer, you must have met this criteria to be invited to accept or redeem. \*\* Mounties and Harbord. \*\*\*Mounties. + limitations apply. Excludes government rebate services



### **FIND OUT MORE**



Social membership is entry level and will gain you access to all Mounties Group venues with very limited benefits. Full terms and conditions apply. See Member Services for details. Player activity statements are available upon request. Think about your choices. Gambling more, enjoying it less? For free and confidential information and advice about problem gambling, please contact Gambling Help on 1800 858 858 or gamblinghelp.nsw.gov. au For internal use only. Not to be removed from Club. \*\*If you would like to exclude yourself from Mounties Rewards you can speak to any Supervisor. v1 October 2023